## Little Sisters of the Poor/St. Mary's Home Chicago, Illinois

## NOTICE INFORMING INDIVIDUALS ABOUT NONDISCRIMINATION AND ACCESSIBILITY REQUIREMENTS AND NONDISCRIMINATION STATEMENT

Discrimination is against the law. The Little Sisters of the Poor of Chicago, Inc., St. Mary's Home complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Little Sisters of the Poor, St. Mary's Home does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Little Sisters of the Poor, St. Mary's Home provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- OWritten information in other formats (large print, audio, accessible electronic formats, other formats).

Little Sisters of the Poor, St. Mary's Home also provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- o Information written in other languages.

If you need these services, contact the Little Sister Assistant to the Mother Superior.

If you believe that Little Sisters of the Poor, St. Mary's Home has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Grievance Officer/ Assistant to the Mother Superior, 2325 N. Lakewood Ave. Chicago IL 60614, telephone (773) 935-9600, FAX (773) 935-9614, or astchicago@littlesistersofthepoor.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Grievance Official/Assistant to the Mother Superior is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW, Room 509F **HHH Building** Washington D.C. 20201 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.